

Shipping Policy

Delivery times

Delivery times are subject to the type of shipment you selected (shipment Standard or Express Shipping or International Shipping) and restrictions by the parcel, there are areas that the parcel may take longer than estimated or where not covers home delivery and only applies shipping to DHL or FedEx offices, etc. (occurs) In the absence of coverage by the parcel, a C60 advisor LIFE will contact you to solve the problem in the fastest way possible and assign the shipment to the DHL, FedEx or other office closest to your home.

Home delivery

To send a product to your home you need to provide us, at the time of place your order, the following details of your complete address:

- Street
- Number
- Internal Number (if applicable)
- Colony
- Between streets
- Address or Company Reference
- Postal Code
- City
- Status
- Country
- Contact phone

Take advantage of the Address 1 space for Street, Number, Internal Number (if applicable) and Colony; and the Address 2 space for Between Streets and Home Reference or Company.

Once the shipment is made, your guide number will be sent by mail or WhatsApp
With which you can track your package on the DHL, FedEx or Other page.

It is important that you know that a maximum of 2 attempts will be made to deliver
your order, in case of not finding you, a delivery notice will be left and at the second
attempt

without success, a C60 LIFE advisor will contact you to review your order and
pick it up at the DHL or FedEx or Other branch closest to your home.

In case of not having an answer from you, we will need to cancel
your order for security reasons, so we ask that you keep an eye on the
delivery of your order and that your contact details are correct to avoid a
unsuccessful delivery.

Shipping to DHL or FedEx or Other (Occurs)

In case you require us to send your order to any DHL or FedEx office
or Other, please provide in Address 1 the address of the desired parcel and
in Address 2 if it's DHL Occurs or Fedex, or other Occurs. In addition to his name
Full and contact phone. Once the shipment is made, it will be sent by mail or
WhatsApp your guide number with which you can track your package on the page of
DHL or FedEx or Other, to know when you can receive your package.

Check what you have to bring:

If you remove the holder of the purchase:

- IFE, INE or passport.
- Guide number.

If you remove another person of legal age:

- IFE, INE or passport of the person who withdraws.
- Copy of the IFE, INE or passport of the holder of the purchase.
- Power of attorney.
- Guide number.

Tracking and Guarantee

All shipments have a guide number and can be tracked in real time at

The official phones and websites of DHL and FedEx or Other, shipments are 100% insured and any loss or damage caused by the parcel has guarantee and a new product and its guide number will be sent the same day on which You request the guarantee.

Return policy

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Due to the nature of our products we do not have returns when the Product was opened.

For warranty cases, changes may only be made for another of our products since C60 LIFE does not make cash returns. It should take a photo of the product to be returned, clearly showing the damage, and send it together with the guarantee return report.

An advisor will contact you to make the advice and / or changes necessary for you to be totally satisfied.

Cancellation Policy

You have the right to cancel your order at any time before it has been sent to your home

1. You must notify our team about the cancellation before receiving your shipping guide number.
2. Our team will verify that your order has not been sent to your address, and if so, it will try to stop sending.
3. Once validated that the shipment has not been made, our team will notify you that the cancellation was accepted and your money will be refunded using the same method you used to pay or you will be asked for an account number for deposit.

If you have concerns related to other information and do not come expressed in any of these documents you can send us an email contacto@c60.life or Contact us at 01 (612) 1766533